

Registered NDIS Provider



Direct your care the way you want

Quality in-home disability &
healthcare services





At NNA Direct Support Service, the choice is yours. As the director of your care, you can choose from quality services and professional support people.

With NNA Direct Support Service, you are in control of your care. Whether you need help around the house or in-home healthcare services, our disability support workers and nurses work with you, in your home, on your terms.



Why choose us?

NNA Direct Support Service is a registered NDIS provider of disability supports and meets strict safety, quality and compliance requirements, giving you peace of mind.



We find the people right for you

We are part of the Network Nursing Agency - a national healthcare staffing company. So if our support workers or nurses are not quite right for you, we'll do our best to find and recruit the people that perfectly match your needs and preferences.



Dedicated support team

We'll work with you to help you direct your care. Our staff undergo mandatory checks and training and commit to ongoing professional development in line with the NDIS practice standards and skill descriptors.



Specialised nursing services

As an NNA Direct Support client, you have peace of mind knowing NNA's Clinical Nurse Consultants and Nurse Practitioners are on hand to support you and your caregivers 24/7.



A bit about us

NNA Direct Support Service is part of the Network Nursing Agency - founded over 20 years ago.

Who are we?

Network Nursing Agency (NNA) is one of Australia's largest nursing and disability support staffing companies.

NNA Direct Support Service was created to help Australians living with disabilities, their families and carers. Through our large network of support workers and nurses, we offer in-home support services to NDIS participants and caregivers.

How can we help?

We provide quality in-home disability support and healthcare services to people and families across New South Wales, Victoria and Queensland. Thanks to our extensive network, we help match you to support people in your local area.

Your care journey is something that's unique to you. So it's our mission to give you more choice over your support, in the place you feel happiest - your home.

Disability Support Services

Whether you need short term care or long term support, our in-home supports are tailored to meet your needs - even as they change. Choose from our range of flexible in-home disability and nursing services.



Help at Home

We help you find the right support people and care at home. From independent living skills to help with daily living and respite care, our range of disability supports have you covered.

If you need short-term or ongoing help at home, we can offer flexible services that work for you. We can also help you go to events, catch public transport and get out and about in community.

Assist Personal Activities



Assist Personal Activities High



Community Access & Participation



Daily Tasks & Shared Living



Household Tasks



Travel Assistance



We have been provided with the most amazing carers over the past two years. I can leave the house feeling confident that my husband is being well cared for and that his needs will be met.

Lauren, Shaun's (Participant) wife

For more information about our supports

Contact us at dss@nnadirectsupport.com.au or call us on 1300 346 052

Home Nursing Services

We are committed to providing you with the very best nurses and care at home.



Specialised Care

We recognise people living with disabilities or health conditions face different challenges and care requirements that can change over time. Thanks to our large network of trusted nurses, we can provide continuous, expert care that is tailored to you at every step of your health journey.

From assessing your needs to setting goals, our qualified nurses are on hand to provide specialised healthcare services. They offer the full range of in-home nursing supports, including:

Goal Planning



Mental Health



Post Op Care



Medication Management



Continence Care



Wound Care



24 Hour Care



Palliative Care



Care Assessments



I have been working with NNA Direct Support since 2019. They have provided reliable, high quality staff consistently during this time. The team is committed to excellence in service provision and importantly if things don't go as planned they are sorted out in a timely and helpful manner.

Support Coordinator, NSW

For more information about our supports

Contact us at dss@nnadirectsupport.com.au or call us on 1300 346 052

Concierge & Carer Support

Additional support services available for when you and your caregivers may want a little extra support.



Concierge Support - 24/7

Our Concierge Support Service is a 24/7, on-call service that provides you with unplanned support if you need it in your Specialist Disability Accommodation (SDA) home.

Using our Concierge Service, each participant contributes a portion of their Supported Independent Living (SIL) funding to have a dedicated Support Worker on-site in a separate apartment who is available. Some examples of how our Concierge Service could support you:

Medication Management



An extra support worker



Technology Support



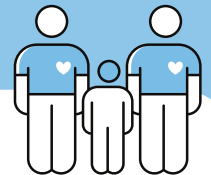
Collecting packages



On-call support overnight



Carer Support and Training



Our Clinical Nurse Consultants and Nurse Practitioners are available to train your carers and support staff in all of your disability related health needs to ensure you receive the best support at home and when you are out and about.



They can provide formal and informal training on different aspects of the carering role, such as providing healthcare supports and medications.

Training



Our nurses also work closely with your caregivers, family and other organisations that support you.

Support for carers

For more information about our supports

Contact us at dss@nnadirectsupport.com.au or call us on 1300 346 052



Have a question or want to talk?

Our door is always open. So ask us anything - we are happy to help.

1300 346 052

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