



Multi Community  
Support Solutions



# Business Profile 2022-2023

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## 1 About us

- **Management of individual home care needs by experienced professionals with at least 10 years of experience in the disability sector**
- **24/7 Availability of dedicated professional carers to address your day-to-day needs**
- **We also provide clinical experts for specific clinical needs in the comfort of your homes**

### Our service choices

- **Transport services,**
- **Housekeeping,**
- **Therapies**
- **Community Engagement.**
- **Medical Appointments**
- **Grocery Services**
- **Baby Sitting**
- **Staffing Support**
- **Social Events**
- **Homework Assistance**
- **Community Events**
- **Special Events**

### Why Multi Community Support Solutions ?

- **Fully Vaccinated Staff**
- **24/7 staff availability**
- **Professionally trained Staff**
- **Excellent Customer Service**
- **Fully insured service**
- **Highly skilled staff**
- **Emergency Healthcare Services**
- **Administration of Vaccines**
- **Chronic Disease Management**
- **Analysing Laboratory Test Results**
- **Personal Comfort**





### Provision of Personalised Care

One on one bedside care in the comfort of your home



### Confidentiality

Management of your personal hygiene and toileting while preserving your dignity.



### Great Customer Service Skills

Exceptional customer service skills from experienced and dedicated staff



### Qualified and Experienced Staff

A minimum of ten years' experience in disability care for every staff member



### Friendly and accommodative Fully vaccinated staff

The staff is magnificent, you will enjoy the life of 'special care'



### Reliable Services from Experienced Professionals

Highly dedicated professional services (individualised and confidential care)



### Domestic Assistance

Highly experienced food handling strategies



### Registered Nurses

Clinical care by qualified and experienced professionals



### Diabetic Management

Need medical management from a clinical expert, we can control your sugar levels through insulin therapy



### Medications

Basic medication administration based on the prescribed times



### Nasogastric/Peg Tube Management

Preserving the skin around the site by consistently cleaning secretions using sterile water



### Community support

Special events: community engagement - we can take care of you



### Colostomy Bag Management

We have the clinically proven strategies for bowel management



### Patient Care outside the clinical environmen

Clinically assess the healthcare needs of clients



### Infection Control

Adhering to proper practices - hand washing, personal protective wear



### Wound Dressing

Executing Clinically proven systems of wound dressing by trained clinicians.



### Management and prevention of diseases

Strategies for disease prevention and control from clinical experts



### Consent

It is the right of every patient to accept or refuse service.

## Essential Skills

- Communication
- Customer Service
- Collaboration
- Documentation and Record Keeping
- Event Management

## Price list

Price List for Aged care See the attached (please see attached)

## Upcoming Services

- Provision of security guards for disability facilities, checking alarms evacuation systems
- Assist with covid testing services
- On call services
- Paid celebration services on behalf of the families eg birthdays, anniversaries, easter and Christmas celebrations
- Delivery of flowers and balloons to facilitate the occasion for a fee
- Facilitating Charity Events for a fee

## Contact details

Note: Please contact Head office for any sort of enquiry or Discussion for full information you like to achieve

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## Branch Offices

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