

# BRILLARE HEALTH AND WELL-BEING

LOCATIONS: VIC NSW QLD NT SA TAS WA

### INTRODUCTION

Brillare Services are proud to announce that they have opened another department Brillare Health and Wellbeing which are committed to delivering services to aged care and NDIS.

We cater for age care providers and self-management participants and we are also working alongside with some of the leading support co-ordinators and plan managers.











#### **ABOUT US**



### The Fantastic Brillare Philosophy

The Brillare philosophy revolves around the simple idea of delivering the highest standard of services to our Australian customers, staff and providers. Every day we achieve our goal of delivering 360 degrees of happiness by providing whatever it takes to keep all parties satisfied and ensuring the highest standard and care when delivering our services.

We have incorporated our strategy into our team, so that we deliver the utmost quality of care and services to people with disabilities and age care, with dignity and respect to meet every individual's needs.



### Technology where it works and people where it matters

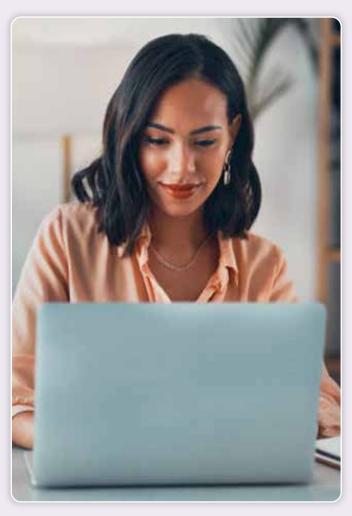
Through technology, we are able to provide a top quality on demand response to ensure all individual's requirements are met in a timely manner. Our staff and team are selected with precision, who are then trained and inducted to ensure they understand the requirements of every individual's needs that we provide a service to.

Our team are caring, understanding and are on hand to answer any questions or assist in anyway they can with a service that is nurturing and empathic, yet with a high professionalism for people who have disabilities or age care requirements that need Brillares support and services.



#### **Services**

The next page contains a list of services that Brillare provides to the NDIS and Aged Care Community.





### General & Spring Cleaning

At Brillare we offer the services of a General Cleaning task for people with special needs or elderly individuals. We treat the individual with the utmost respect when entering their homes and cleaning their personal belongings. We clean like we clean our own home with pride and love. We ensure that their home is left in pristine condition to ensure that they have a safe and clean environment. Ask us about our Spring-Cleaning Services to tailor to the client's needs.





### General Gardening

Gardens are calming and therapeutic so we understand the importance of having a beautiful and maintained garden. Let Brillare bring their experienced green thumb to flourish gardens and bring them to life, which brings joy to individual's mental and physical health. We offer extra services that include hedging, pruning, weeding, garden waste removal and gutter cleaning.





### Window Cleaning

Brillare's aim in window cleaning is to shed light to those in need. We achieve this through maintaining strict time-frames, articulating our service to meet each individuals needs, and having a high standard for each job, no matter how big or small.





### Carpet Steam Cleaning

Ask about our carpet steam cleaning services. We offer steam clean and dry clean for carpets. Also additional steam cleaning services are furniture, drapes, curtains and mattresses. We understand that the carpets of homes absorb the heaviest traffic, bacteria and germs. Our client's health and well-being is the number one priority for Brillare. That is why we use an Australian made product which is non-toxic and residue safe for the elderly, children and individuals with medical conditions.





### Wall Scrubbing

Brillare are committed to every service they offer for NDIS and Aged Care this includes wall scrubbing. The results for wall scrubbing are: we remove dust and dirt from walls, that leave a satisfied result, an improved brighter look for every room, easier wall maintenance after a thorough scrub and saving from costly and messy renovations.





### **Grout Cleaning**

Having your grout cleaned regularly is important so you can keep yourself and anyone who walks on your floors safe. Regular grout cleaning avoids slippery floors which minimises accidents. Also grout cleaning in showers reduces mould build up. Let Brillare take care of your grout today.





#### Maintenance

Our team are dedicated to carrying out all aspects of Maintenance for the elderly and individuals with special needs. This is as simple as changing a light bulb for them or fixing a leaking tap. No task is too small or too big for Brillare Services we are here to assist in the day to day lives of people who matter. Brillare's Maintenance services include: repairs of doors, windows and floors, fixing fences and gates, plumbing issues such as taps or toilet cisterns, electrical cord inspection for wear and any handy work that is required. We believe at Brillare maintenance plays a vital role in the day-to-day life of individuals to ensure the safety and wellbeing of their lives.





#### Home Modification

At Brillare we understand the lifestyle of the elderly and people with disabilities, that's why we pride and dedicate ourselves to home modifications. This is as simple as installing a ramp for individuals who are in wheel chairs or people with restricted mobility. The services that we offer are: installing a hand held shower set, changing to lever style taps, or strobe smoke alarms for clients with hearing impairments.





### Rubbish Removal Services

We offer rubbish removal services. Let Brillare take that stress away so you as a individual can start afresh. We remove all kinds of rubbish to avoid cluttering in your home.





### Respite Care

Brillare offer in home respite services that allow individuals to live a normal independent lifestyle in the comfort of their own home. We offer services that cover safety, security and hygiene at all times. All our staff are highly experienced and knowledgeable.





### Transport Services

Brillare have that extra helping hand to assist individuals in transportation. Whether it is to be taken to a medical appointment or just shopping, we can assist in the day to day needs that are required to take the stress away.



#### What Service Solution is provided?

We have a range of dedicated staff dealing with varied range of services that are provided by Brillare. Brillare always ensures that the right staff is assigned to individual's needs. Every factor is taken into account by our vastly experienced management to ensure that the team at Brillare are professional, caring and empathetic to the highest quality of service provided to clients and their needs.

All our staff and team members are police checked, Working with Childrens Check (WWCC) vaccinated according to the mandatory regulations that is requested by the government for Aged Care and NDIS. All staff are inducted and trained to the standards that Brillare set out to achieve the maximum result for all our clients' individual needs.

We understand that we live and work in a diverse culture that is why Brillare Health and Well-Being we are connected with people in every way even if they are from Non Speaking English Backgrounds. We have arranged Translation Interpreting Services to assist us with the services that are required by individuals.

#### **Additional Services**

If you require any further or additional services, please do not hesitate to contact us. Brillare have other services that may not be listed above. Contact our staff for further information. At Brillare it is our mission to help and assist in a professional manner, but also in a caring and nurturing way to assist individuals from all walks of life to be happy, healthy and safe.

## WE LOOK FORWARD TO HEARING FROM YOU



### **CONTACT US**

If you have any further enquiries or would like to book a service, don't hestitate to contact our friendly and professional staff. We are here to assist.



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