



DELICATE CARE

DISABILITY SERVICES



About us

At Delicate Care, we believe in a world where everyone has the opportunity to thrive, regardless of their abilities. We are a family owned NDIS provider dedicated to supporting and empowering individuals with disabilities in Brisbane, Logan City, and surrounding areas. We recognize the rich cultural tapestry of these areas, including the vibrant traditions of Indigenous communities and culturally and linguistically diverse backgrounds.

Our mission is simple yet powerful: **to support and enrich lives, while making your cultural and religious needs paramount.** We envision a fairer and more inclusive society that embraces the unique strengths and contributions of every person.

We take great pride in providing personalised supports and services that prioritise your perspective.

Our staff members draw on their diverse experiences to provide culturally sensitive and inclusive support, helping you navigate your unique challenges and aspirations.

With Delicate Care, you are not just a participant; you are an active decision-maker in your journey towards independence and fulfillment.



In-Home Support

Our compassionate team provides personalized in-home support to assist you with daily tasks and activities. Whether it's domestic chores, personal care, or mobility assistance, we are here to ensure your comfort and well-being. With our in-home support, you can enjoy the independence of living in your own space while receiving the necessary assistance to enhance your quality of life.

Skill Building

We are committed to helping you develop essential skills for independent living. Our skill-building programs focus on practical and soft skills, such as literacy, numeracy, communication, and daily living activities. Through engaging activities and personalized training, we empower you to build confidence, increase your capabilities, and overcome challenges.

Cultural Training & Integration

At Delicate Care, we understand the importance of cultural identity and inclusion. We offer specialized cultural training and integration programs to celebrate diversity and promote cultural understanding. Our experienced staff is trained to provide culturally sensitive support, ensuring that your cultural and religious needs are respected and integrated into our services. By embracing cultural diversity, we create an inclusive environment where you can thrive and feel a sense of belonging.



"THERE IS NO GREATER DISABILITY IN SOCIETY, THAN THE INABILITY TO SEE THE PERSON AS MORE"

Robert M. Hensel

NDIS Onboarding Assistance

Navigating the NDIS can be complex, but we're here to guide you through the process. Our knowledgeable team provides comprehensive NDIS onboarding assistance, ensuring you understand your plan and how to access the supports and services available to you. We are committed to helping you exercise choice and control over your NDIS journey, empowering you to make informed decisions that align with your goals.



WHAT ARE THE BENEFITS OF CHOOSING DELICATE CARE?



- **Increased Independence:** Our services are designed to promote your independence and autonomy. Through tailored support, skill development, and cultural integration, we empower you to take charge of your life, make choices that align with your values, and achieve greater independence in daily living.
- **Holistic Health and Wellbeing:** Our programs encompass not only practical skills but also promote your overall physical, mental, and emotional health. We offer opportunities for holistic activities, such as mindfulness, wellness programs, and self-care practices, ensuring your well-being is nurtured.
- **Improved Community Integration:** We recognize the significance of social connections and community participation. Our services focus on improving your community integration by fostering communication skills, decision-making abilities, and promoting cultural understanding. Through community engagement and participation, you can build meaningful connections and actively contribute to your community.



Qualities of our Team

Professionalism: Our support workers are professional in their approach and conduct. They adhere to the highest standards of ethical behavior, ensuring that you receive reliable, trustworthy, and respectful support. We understand the importance of maintaining professionalism in all interactions to create a safe and supportive environment for our participants.

Tailored Skills: We believe in the power of individualized support. Our support workers possess a diverse range of skills that are tailored to meet the unique needs of each participant. They undergo comprehensive training and development programs to stay updated with the latest techniques and approaches in disability support. This ensures that they can effectively address specific challenges and provide personalized assistance.

Empathy: We recognize that empathy is crucial in providing person-centered care. Our support workers genuinely care about the well-being and happiness of our participants. They listen attentively, understand individual needs and preferences, and respond with compassion and empathy. Building strong relationships based on trust and understanding is at the core of our approach.

LET'S CONNECT AND EMBARK ON A PATH TOWARDS A BRIGHTER FUTURE:

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