



Rural Lifestyle Options Australia
Community Service Provider

Plan Management



SCAN ME

Learn more at www.rloa.org.au



1300 032 175

Plan Management

Our Plan Managers can support you with managing the financial and administrative components of your NDIS plan.

Through our Plan Management service, we empower you to stay in control of how your NDIS funds are spent while giving you peace of mind that the claiming and payment components of your supports are taken care of.

Our Plan Management model aims to make the financial and administrative side of your NDIS plan as seamless as possible. Our friendly Plan Managers can support you to improve how your funds and spending is managed while enabling you with the freedom to focus on achieving your goals. Your invoices can be sent directly to one of our friendly Plan Managers who will deal directly with the NDIS and your chosen service providers on your behalf - giving you one less hassle to worry about!

Our experienced Plan Managers can support you with:

- Payment processing;
- Provider bookings;
- Budget breakdowns;
- Disputes and queries;
- Maximising your plan and;
- Choice and control.

When you are plan managed with us, you can use our Plan Management App to provide you with important up to date information about your NDIS plan and funding in real-time.

From your smart device (smartphone or tablet) you can:

- Approve, decline and view all of your provider invoices;
- See claimed and remaining funding;
- See delivered and yet to be delivered supports and;
- Get monthly activity summaries.

You can request a callback to discuss this service, by scanning the QR code on the front of this brochure.

Our service is available to you if your NDIS plan includes 'Improved Life Choices' under your "Capacity Building Supports".

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