



Rural Lifestyle Options Australia
Community Service Provider

Support Coordination



SCAN ME

Learn more at www.rloa.org.au



1300 032 175

Support Coordination

Our Support Coordinators work alongside you to ensure you have the right supports and services to achieve your NDIS goals.

Our Support Coordinators employ a tailored approach and are experienced in working with participants from all walks of life across a broad range of different support needs.

Our Support Coordinators are highly skilled at sourcing the right supports and services for you based on the goals outlined in your NDIS plan. Their focus is to ensure that you are supported to make the decisions you want to make while completing the background work required to bring your NDIS goals to fruition.

Our Support Coordinators will be with you every step of the way and will:

- Assist you in understanding your NDIS plan;
- Demonstrate best practice to implement your NDIS plan;
- Inform you about all the possibilities you can do with your NDIS funds;
- Support you in deciding how you want your services delivered;
- Find the best providers which suit you, your goals and location;
- Communicate with providers and advocate on your behalf;
- Connect you with services, supports and providers to best meet your needs;
- Ensure Service Agreements and Service Bookings are completed and;
- Assist you to resolve points of conflict or crisis.

We understand that not everyone has the same wants and needs, so our commitment to you is that your allocated Support Coordinator will look objectivity at all of the options available, to find the best supports for you.

You can request a callback to discuss this service, by scanning the QR code on the front of this brochure.

Our service is available to you if your NDIS plan includes 'Level 1: Support Connection' or 'Level 2: Coordination of Supports' under your "Capacity Building Supports".

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