



**NDIS Support
Services in
Melbourne &
Bayside Peninsula**

Giving your loved ones the freedom they deserve

admin@primecareaccess.com.au

24 / 7 Home Care



ABOUT US

We are a dedicated disability support organisation committed to improving the lives of individuals who rely on NDIS.

we understand the unique challenges that individuals with disabilities and their families face, and we are here to provide compassionate support.

Our highly trained and empathetic professionals are dedicated to promoting independence, inclusion, and improving the overall well-being of our participants.

Whether it's Nursing care, assistance with daily activities, or support in navigating the complexities of the NDIS, we empower individuals to lead fulfilling lives.

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MISSION

We are committed to providing transformative experience for NDIS participants with equality, respect, and genuine connections.

We don't just talk quality. We live it. And our commitment to strict standards ensures that every bit of support we offer reaches the highest levels.



ABOUT THE OWNER



SAPANA SAPKOTA
MANAGING DIRECTOR



NISHAN OLI
OPERATIONS DIRECTOR

Meet Sapana, the heart and soul of our team! As an AHPRA registered nurse, she brings over eight years of invaluable experience in the Australian healthcare sector, specifically supporting individuals on NDIS. Her passion lies in positively impacting people's lives, and her dedication to compassionate care is the cornerstone of our mission.

Nishan is the driving force behind Sapana's journey. As an IT professional specializing in healthcare, he oversees governance, compliance, and marketing strategies for our disability care services in Melbourne. With a keen eye for detail, Nish is here to ensure that our operations not only meet but exceed the highest standards. They are the dynamic duo steering our ship towards new horizons of excellence and care.

OUR SERVICE

Life may present hurdles, but together, we will transform obstacles into stepping stones towards a more fulfilling and empowered life.

We provide personal activities, Nursing Care, Participation in Community activities and travel assistance. But more than that, We are committed to providing transformative experience for participants with equality, respect, and genuine connections.

24 / 7 Home Care



- **Assistance with Personal Activities**

Assistance or supervision for your personal tasks throughout your daily life, enabling you to maintain maximum independence.

- **Community Nursing Care**

In-home nursing services to facilitate faster recovery in the comfort of your homes. eg: General Nursing Services, Palliative Care, Post-hospital Nursing Care

- **Household Tasks**

domestic activities that NDIS participants cannot do. eg: Basic cleaning, laundry, shopping and Dishwashing.

- **Community Participation**

Assistance or supervision to enable your participation in community, social, recreational, or economic activities.

- **Travel/Transport Assistance**

Assistance for transporting you to an activity.

RESPITE CARE

Discover the advantages of our emergency respite care services at Prime Care Access, where our committed caregivers ensure top-notch support across essential areas.



- **Nursing Care**

Expert assistance with catheter or continence support.

- **Personal Care**

Support with day-to-day tasks to enhance overall well-being.

- **Housekeeping Support**

Tackling tasks such as washing and drying clothes to maintain a clean environment.

- **Mobility Support**

Assistance in helping your loved one move around comfortably.

- **Administering Medication**

Timely and accurate administration of prescribed medicines.

- **Companionship Support**

Providing emotional and mental support for enhanced well-being.

WHAT MAKES US STAND OUT



We Make Your First Experience Uplifting

Living with a disability and being on support for the first time can be overwhelming at times – and we get it.

We are here to make your first steps into the support world as uplifting as possible. More than paperwork and procedures, we empower you to live a life filled with support and positivity.

Whether it's connecting you with the right resources or just lending a listening ear, we have your back.

We Never Let You Down

Historical poor service levels can be frustrating, but you are in the right place now.

Our compassionate and friendly staff will flip the script and make support a positive experience.

Together, let's turn the page on disappointment and create a new chapter where you are not just supported but celebrated for the unique individual that you are.

It's time for a fresh start, and our Nursing & disability support services in Melbourne are here to make it happen.

LET'S CONNECT WITH US!



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